



CUSTOMER NOTICE

METER AND ACCOUNT DATA VERIFICATION EXERCISE ROLLED OUT IN SOUTHERN AND WESTERN PROVINCES.

ZESCO Limited has rolled out the door to door data verification exercise to Choma, Gwembe, Kalomo, Kazungula, Livingstone Maamba, Mazabuka, Monze, Pemba, Chikankata, Zimba and Sinazongwe in Southern Province and Sesheke, Mwandu and Mulobezi in Western Province. Through this exercise the Corporation is soliciting, from its customers, meter numbers for purposes of accurately aligning a customer premises to the transformer from which they are supplied power.

Upon verification and correct alignment of the data, the targeted customer will be able to timeously receive notifications of planned and unplanned power supply outages via the SMS facility if registered for the facility. The captured information will also aid efficient location of customer premises when providing after-sale services such as faults resolution.

To successfully carry out the exercise, ZESCO requests the support and cooperation of its valued customers by granting the authorised Corporation Staff access to their premises and sharing the information requested for.

The Corporation staff visiting customer premises are expected to produce their identity cards before commencement of the exercise.

For any assistance, our customers can call ZESCO Security on +260978783000.

ISSUED BY:

CARISTO CHITAMFYA

SENIOR MANAGER – CORPORATE AFFAIRS

WEDNESDAY, 15 NOVEMBER 2023