



Powering The Nation

CUSTOMER NOTICE

NEW LOAD RATIONING TIMETABLE – JULY 2024

ZESCO Limited announces the new load rationing schedule to run from 1st July 2024.

You can now access the load rationing schedule for your area by following these steps:

1. Dial *3600#
2. Select option 5
3. Enter your meter number

Please download the **My ZESCO** Mobile App which has been upgraded to include the load rationing **schedule** and help you access other ZESCO services.

While ZESCO strives to adhere to the load rationing schedule, please be aware that unforeseen challenges might cause delays in power restoration. We are committed to promptly communicating any disruptions or changes via SMS, the ZESCO Facebook page, and other media platforms.

The Corporation appreciates your understanding and patience during this time. Your cooperation in practicing energy efficiency is crucial in helping us manage our power supply more effectively. Simple actions like turning off non-essential appliances and using energy-efficient devices can make a significant difference.

Once the law and guidelines are in place, community involvement in net-metering will further support the Corporation's efforts. By generating your own renewable energy and feeding excess power back into the grid, you not only reduce your electricity bills but also contribute to a more stable and sustainable energy system for everyone.

Together, we can ensure a more reliable and resilient power supply. Thank you for your continued support and cooperation.

ISSUED BY
CORPORATE AFFAIRS DEPARTMENT
2 JULY 2024

ZESCO LOAD RATIONING SCHEDULE – 1 JULY 2024 (UPDATED)

LUSAKA	
GROUP	TIMING - HRS
D - Residential	13 - 01 hrs
B - Industrial	16 - 04 hrs
E - Residential	20 - 08 hrs
F - Farmers	08 - 20 hrs
G - LWSC/Hospital areas	08 - 20 hrs
H - Residential	10 - 22 hrs
C - Residential	01 - 13 hrs
A - Industrial	01 - 13 hrs

LUAPULA PROVINCE	
GROUP	TIMING
D	03 - 21 hrs
A	09 - 03 hrs
C	15 - 09 hrs
B	21 - 15 hrs
E	21 - 09 hrs

LUANSHYA	
GROUP	TIMING
B*	05 - 17 hrs
A*	11 - 23 hrs
C	17 - 05 hrs
E	05 - 17 hrs
D	12 - 18 hrs
	* Alternates Daily

NDOLA	
GROUP	TIMING
A	05 - 17 hrs
B	04 - 09 & 17 - 23 hrs
C	10 - 16 hrs
D	12 -18 hrs
E	18 -24hrs
F	17 - 05 hrs

NORTHERN PROVINCE	
GROUP	TIMING
B*	06-24HRS
A*	00-06 - 12-24HRS
D*	00-12 - 18-24HRS
C*	00-18 HRS
	* Moves to the next timing the next day

**ZESCO LOAD RATIONING SCHEDULE – 1 JULY 2024
(UPDATED)**

CENTRAL AND EASTERN PROVINCES	
GROUP	TIMING
C	05 - 17 hrs
A	09 - 21 hrs
B	17 - 05 hrs

NDOLA	
GROUP	TIMING
B	05 - 17 hrs
A	13 - 01 hrs
C	17 - 05 hrs

MUCHINGA PROVINCE	
GROUP	TIMING
B	00 – 08 & 12 - 20 hrs
C	04 - 12 & 16 – 00 hrs
A	08 - 16 & 20 – 04 hrs

NORTHWESTERN	
GROUP	TIMING
B	06:00 – 18:00 hrs
C	18:00 – 06:00 hrs
A	00:00 – 12:00 hrs

MUFULIRA	
GROUP	TIMING
B	05:00 – 17:00 hrs
A	12:00 – 00:00 hrs
D	12:00 – 00:00 hrs
C	17:00 – 05:00 hrs
X	04 - 10 hrs & 16 – 22 hrs

KITWE & KALULUSHI	
GROUP	TIMING
AB	06:00 – 18:00 hrs
E	00:00 – 12:00 hrs
CD	18:00 - 06:00 hrs
G	12:00 - 00:00 hrs
H	16:00 - 04:00 hrs
F	04:00 – 16:00 hrs
X	04 - 10 hrs & 16 - 22hrs

SOUTHERN AND WESTERN

Date & Day	1	2	3	4	5	6	7	8
	Mon	Tue	Wed	Thu	Fri	Sat	Sun	Mon
24:00 - 06:00	B&C	A&C	A&B	B&C	A&C	A&B	B&C	A&C
06:00 - 12:00	A&C	A&B	B&C	A&C	A&B	B&C	A&C	A&B
12:00 - 18:00	A&B	B&C	A&C	A&B	B&C	A&C	A&B	B&C
18:00 - 24:00	B&C	A&C	A&B	B&C	A&C	A&B	B&C	A&C