



CUSTOMER LOAD SHEDDING UPDATE

ZESCO STAGGERS LOAD SHEDDING OUTAGE PERIOD

Sunday, 08 January 2023, Lusaka. ZESCO Limited has restructured the load management exercise by staggering each outage to a minimum Six (6) hour period. This entails staggering of the current 12 hours into six-hour intervals with a 6-hour break. The changed schedules are intended to provide customers some relief and will take effect on Monday, 9 January 2023 until further notice.

To this effect the load shedding pattern is as listed:

00:00 hours – 06:00 hours
06:00 hours – 12:00 hours
12:00 hours – 18:00 hours
18:00 hours – 24:00 hours

Our customers are encouraged to look out for updated load shedding schedules in the print media and the ZESCO website www.zesco.co.zm. The schedules are also conveniently accessible via ZESCO's USSD Code (*3600#) and the Mobile App.

ZESCO deeply regrets the inconvenience load shedding has caused its customers. The Corporation remains committed to applying the best load management practices to minimize its impact.

As a safety precaution, our customers are advised to treat all supply lines to be live as power may be restored before the scheduled time.

Issued by: ZESCO Corporate Affairs Department